



ISO 9001:2008 QUALITY MANAGEMENT SYSTEM

INTERNAL / LEAD AUDITOR (CBS 06)

Duration 5 days:



Quality Strategies International

This five day course is based on the original structure set by the International Register of Certificated Auditors (IRCA) in the UK. The course is registered with the Southern African Auditor and Training Certification Association SAATCA who is recognised as a Nationally Authority by SANAS. It is essential as a delegate that your efforts are recognised by a national body otherwise your qualification is not worth the paper that it is written on.

The first two days focuses on absolute detail of the ISO 9001:2008 Standard and in addition a comprehensive view of ISO 9004:2008 Managing for the sustained success of an organisation. A quality management approach to going beyond ISO 9001. **Note: you can attend this part as a separate two day course. No prerequisites are required.**

The third and fourth days focus on ISO 19011 Guidelines for management system auditing. One of the most powerful tools in management techniques if constructively utilised by competent personnel is the outcome of an effective audit which can add value to executives to drive continuous improvement in the organisation, It is imperative that the auditor understands that the output of an audit must add value to the organisation, that the auditing process is not perceived as a criticism when non-conformities are revealed rather than an opportunity to improve. The course will also assist those organisations who are required to implement Management Systems required by the standard.

The testimony of thousands of delegates whom have attended this course since its commencement in 1992 has clearly demonstrated that this specific course is the benchmark. The training material is superior and most of all the 36 years of practical and collective experience in Quality Management Systems applied over a range of industries including Aeronautical, Automotive, Armaments, Project management, and Manufacturing, Construction, Mining and Service industries adds value to the delegate's course experience. The course facilitator David Crawford holds the prestige quality award in South Africa for service in this field to the nation (The Deneys Zeederberg Memorial Award presented by SASQ) See schedule for next course date and venue.

QMS Introduction.	Managing, Establishing & Implementing audit programme
The 8 Principles of the ISO 9000 Series.	Audit programme Monitoring
The Process Approach and Flowcharting	Reviewing and Improving audit programmes
Principles of Documenting the System	Audit activities & Initiating the audit
Quality Management Systems Requirements.	Preparing and Conducting Audit Activities
Management Responsibility Requirements.	Preparing & distributing the audit report & Follow up
Resource Management Requirements.	Competence & evaluation of auditors
Product Realisation Requirements.	Extensive practical case studies
Measurement, Analysis & Improvement Requirements.	SAATCA & SANAS
The Step by Step Problem Solving Process.	Exam Brief & the SAATCA Exam