



ISO 9001:2000

SENIOR/QUALITY MANAGEMENT SYSTEM AUDITOR (CBS 06)

Quality Strategies International

Course Length / Dates	5 Days. 11th to 15th February 2008
	<i>Discount Structure: deduction billed on the same invoice</i> Bronze less 5% for 2 - 5 delegates. Silver less 10% for 6 - 10 delegates. Platinum less 15% for 11 plus delegates.
Investment: R9250.00 excl VAT	
Venue	Blue Hills Conference Centre, Midrand
Contact / reservation	Tel (011) 799-7740 Fax (011) 799 7746 or email marketing@qsi.co.za
  	

Registered by the SAATCA. The content is in compliance with ISO 19011

This course is hosted by Quality Strategies International and has gained the reputation of training the Lead Auditors of most of the international accreditation bodies. Featuring hands on practical experience from the presenter who has gained over 25 years of implementation in manufacturing and service industries. Your South African hoist David Crawford is a founder member & past Chairman of the South African Society for Quality as well as a recipient of the Deney's Zeederberg Memorial Award in recognition of an outstanding contribution to the promotion of quality in South Africa.

This course is registered with South African Auditor Training and Certification Association and is recognised Internationally. **Registered with Service SETA. The comprehensive training material, case studies and the experience of the instructors sets this course as the benchmark in South Africa.**

The Learning objectives of this workshop is to provide the delegate with an understanding and knowledge of the SANS ISO 9001:2000 QMS standard & how to audit in accordance to ISO19011. the course includes process flow charts. This is addressed by the following subjects:

Quality Management Systems ISO 9001:2000	ISO 19011 Guidelines for management system auditing
QMS Introduction.	Terms and definitions
The 8 Principles of the ISO 9000 Series.	Principles of auditing
The Process Approach and Flowcharting	Managing an audit programme
Principles of Documenting the System	Audit activities
Quality Management Systems Requirements.	Competence & evaluation of auditors
Management responsibility Requirements.	SAATCA
Resource management Requirements.	Qualification Criteria and IPC (International Personnel Certification)
Product realisation Requirements.	Extensive and practical case studies
Measurement, analysis and improvement Requirements.	Exam Brief
The Step by Step Problem Solving Process.	Exam